

Quality Policy

Scope

This policy outlines ODGroup's (including ODProjects (Holdings), ODCreate & ODInteriors) commitment to achieving the highest standards of quality that our clients expect. It applies to all employees as well as obtaining commitment from our supply chain to comply with our policies and procedures.

Objectives

Our clients expect the best service we can provide, and our objective is to guarantee that the journey from start to final finishing touches will be stress-free and to the highest standards. We will achieve these high standards through minimal disruption, precise updates and complete quality assurance.

Arrangements

We aim to achieve the above through our Business Management System (BMS) that has been certified to ISO 9001:2015 standard. This includes a commitment to meet the requirements of our clients as well as legal and regulatory requirements. We will reach these aims by following our Project Quality Plan (PQP) procedure. The PQP is developed and implemented through the pre-construction, construction, and post construction period and until such time as all works are completed to our expected standards. The PQP is developed in stages and set out as follows:

- Stage 1 - Develop outline Quality Plan
- Stage 2 - Issue outline Quality Plan to all trades
- Stage 3 - Trade specific Quality Plan developed
- Stage 4 - Trade specific Quality Plan reviewed & approved
- Stage 5 - Trade specific Quality Plan implemented
- Stage 6 - On site checking & sign offs
- Stage 7 - Snagging management & close out

Responsibilities

- It is the responsibility of the Managing Director to review, approve and achieve this policy's aims.
- It is the responsibility of Senior Management to ensure our objectives are achieved
- It is the responsibility of the Quality and Systems Manager to ensure the processes needed for the BMS are established, implemented, maintained and reviewed as well as report, on the performance of the BMS and any improvements needed.
- It is the responsibility of all Managers to implement and enforce the processes and procedures defined in the BMS.
- It is the responsibility of all employees to comply with this policy and company procedures.



Jon Kearney
Managing Director

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